

Records Networking Group Agenda – Thursday March 27, 2025- 2pm-3pm

Chaired by Janine Sutton

Welcome:

Discussion:

- How do other Councils manage customer requests that come in through the official email account? (Kimberley – Longreach)

MAGIQ :

- Is any other user having trouble searching for documents since the new update? When using the most obvious wording, nothing comes up. (Julie – Croydon)
- Review of responses received from Awhina Nelson from MagiQ in regard to user experience issues. (John)

Next Meeting Date:

TBA June 2025